IMPORTANT STUDENT RESOURCES
- Aggie Honor System Office- Blair Alvarado
- Disability Services-Kristie Orr
- Graduate Ombuds Office-Linda Castillo
- Offices of the Dean of Student Life-Anne Reber
- Counseling and Psychological Services (CAPS)- Mary Ann Covey
- Student Health Services-Martha Dannenbaum
- Undergraduate Studies Ombuds -Valerie Balester
SCENARIO 1

An instructor comes to you for advice concerning a student who shared her accommodation letter that says she needs modified attendance and reveals that she has a serious medical condition. She explains that she never knows when she will experience severe symptoms. Throughout the semester, the only time the student experiences severe symptoms is when important assignments are due or when there is an exam. This professor really cares about students and does not at all question a student’s need for an accommodation; however, he is skeptical about this student’s claims given the timing of needing accommodations only when there are important deadlines or scheduled exams. How do you advise this instructor?
The student emails the instructor and indicates that she is also struggling with depression. She attaches a letter from a counselor at Counseling & Psychological Services, but it looks a little strange. The body of the letter looks crooked compared to the letterhead. The student asks for an incomplete in the course and says that her depression is the reason for asking for the incomplete. How do you advise the instructor?
A student taking a class from an instructor in your college makes an appointment to meet with you. He is about 5 minutes late to the appointment and looks very disheveled. He says that he is stressed out and hasn’t been sleeping because his instructor hates him and treats him unfairly. He says he is failing the class and doesn’t know what to do. What information do you need to get from the student?
The student tells you that he has been to Counseling & Psychological Services but they couldn’t see him because they have a three week wait. He said Student Health Services has a similar wait time. He says he hasn’t turned in any homework assignments and missed the first test. You talk to the instructor and he has never talked to the student or had any interactions with him. What do you do now?
RESOURCES

- Aggie Honor System Office-https://aggiehonor.tamu.edu/
- Disability Services- http://disability.tamu.edu/
- Graduate Ombuds Office- https://ogaps.tamu.edu/New-Current-Students/Ombudsperson
- Offices of the Dean of Student Life-https://studentlife.tamu.edu/
- Counseling and Psychological Services-https://caps.tamu.edu/
- Student Health Services-https://shs.tamu.edu/
- Undergraduate Studies-https://us.tamu.edu/